

Pine State Services

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Work Done: Yes
 * More Weight is given to a report where work has been completed.

[Concerns? Please tell us!](#)**Work Completed Date:** October 29, 2009**Hire Again:** Yes**Approximate Cost:** \$3,200.00**Home Build Year:** 1870**Description Of Work:** Installed Rinnai natural gas heater in condo unit, including new gas line from basement.

Member Comments: This company was professional from the beginning, made a timely estimate, was always easy to contact. They showed up on the date they initially promised and got all of the work done in one day while I was at work; I was able to come home to a warm home with no mess. They even went the extra mile to label the existing and new gas lines in the basement with very easy to spot and legible tags; something I hadn't thought of but shows they have a clear sense of responsibility to their clients for the future.

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORTHow much did the final cost compare to the original estimate? **right on**How does the value of the work compare to the price? **I got more than my money's worth**How far in advance did you schedule the work? **more than 2 weeks**Did you find the company through Angie's List? **yes**If yes, which source(s)? **website**Why did you choose this contractor? **reputation, Much based on reviews on this site.**Have you used this company before? **this is the first time I've used this company**What did you like most about this contractor? **Professional manner on the phone.**What did you like least about this contractor? **Nothing.**What surprises came up during the course of the work? **None except the project seemed easier than initially billed.**What words of advice would you give other members considering this contractor? **Definitely consider these services; if not the absolute cheapest, you certainly get a good value by avoiding headache.**What words of advice would you give this contractor? **Keep up your current work ethic.**

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